

Our Policies / Privacy Policy

Welcome to Ticketsmarche! Please know that it is very important to us to protect your personal information. You must also know that we totally respect your privacy. Our Privacy Policy below is there to explain how we handle the information you share with us.

The policy applies to everyone who uses our services, including call center, website, or walk-in customers. The policy also applies to every piece of information provided to us by you. By using our services, you are accepting the terms and conditions we describe here:

Consumer Privacy at Ticketsmarche

At Ticketsmarche, we respect our user's privacy and we understand the importance of the information they share with us. The below text shows the basic information policies and practices we use on this site.

Information we may collect

We may collect personal information that we can identify you with, such as your name, and other contact details when you log on to our site, or when provided by our business partners, and/or from third parties. We may also collect other information in the following ways:

Our server logs automatically information such as your browser type, language, your time of visit, your IP address. This information helps us track movements around our site and helps us understand customer trends.

We may provide your computer with cookies which help you personalize your experience on our site. We assume that all of our users are above the age of 13. We therefore do not knowingly collect information from children under that age and we fully comply with the Children's Online Privacy Protection Act.

Information others may collect

Third party companies and/or advertisement networks may advertise on our website.

We do not provide them with any personal information

These advertisers may use tools such as tracking cookies to collect information about your computers when you interact with their advertisements.

If you post information on our site about yourself or others through our site, we can not control who reads your blogs or posts or what they may do with such information. You are therefore advised to use caution when doing so.

How we may use information we collect

We may use information to:

Fulfill your requests for our services and products.

Suggest events that may interest you

Customize advertisements and website content that you see

Help use of our site

Help us improve the usage of our site, services, and products

Identify our users and help protect from falsified transactions and wrong use of our site, and

Enforce our Terms of Use.

With whom we may share information we collect

We will never share your personal information except as explained below, or except after we get your authorization. We may share this information with:

Ticketsmarche owned or affiliated businesses

Service providers who are performing services on our behalf, such as the couriers and credit card companies

Our partners which we carefully select to offer you their services and promotions on our site or offline, and

Other third parties when we have to such as legal requirements or helping to protect the safety of other users.

Security

We try our best and take physical and electronic measures to help protect our users information from unauthorized access or disclosure.

Changes to our Privacy Policy

Our privacy Policy may be updated occasionally to reflect changes in our services and business operations. If serious changes are done to the policy, you will be notified by email to the email address you most recently used in accessing our site.

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